



March 22, 2020

To Whom It May Concern:

As a security provider and essential service business, we will continue to provide normal operations to our local and national clients as circumstances permit. We will continue staggering shifts and remotely working in order to sustain customer needs and critical situations.

The safety of our employees, vendors, technicians, and customers remains our top priority. We will monitor the COVID-19 situation and guidance from federal and local authorities.

The Rolland leadership team is committed to ensuring that we continue to act responsibly in this time of uncertainty and will provide you with regular updates as appropriate.

We appreciate your business and understanding during this time. Our support team can be reached 24/7 at 1-800-225-2984, or we invite you to use our chat feature for your security needs.

Sincerely,

Rolland Leadership Team